

Digital Park Düsseldorf

Connect, transact and grow



Welcome to Düsseldorf

Düsseldorf is located in the Rhine-Ruhr-Area, the largest metropolitan area in Germany. With its highly developed economic, legal and political frameworks it provides businesses from across the world with access to the economic potential of the region - and beyond.

Close to the Düsseldorf city center you'll find our network-neutral data center campus. Located on the main fibre routes through Europe, it's the ideal location for both national and international organisations that want access to Europe's mature and emerging markets and thriving digital economy.

“Fundamental to the value we deliver to our customers is our last-mile fibre network in major European cities. Digital Realty's (formerly Interxion) pan-European footprint has made them an ideal partner to help us deliver the benefits of our high-capacity network to our target customers.”

euNetworks

30

minutes drive from
Düsseldorf Airport

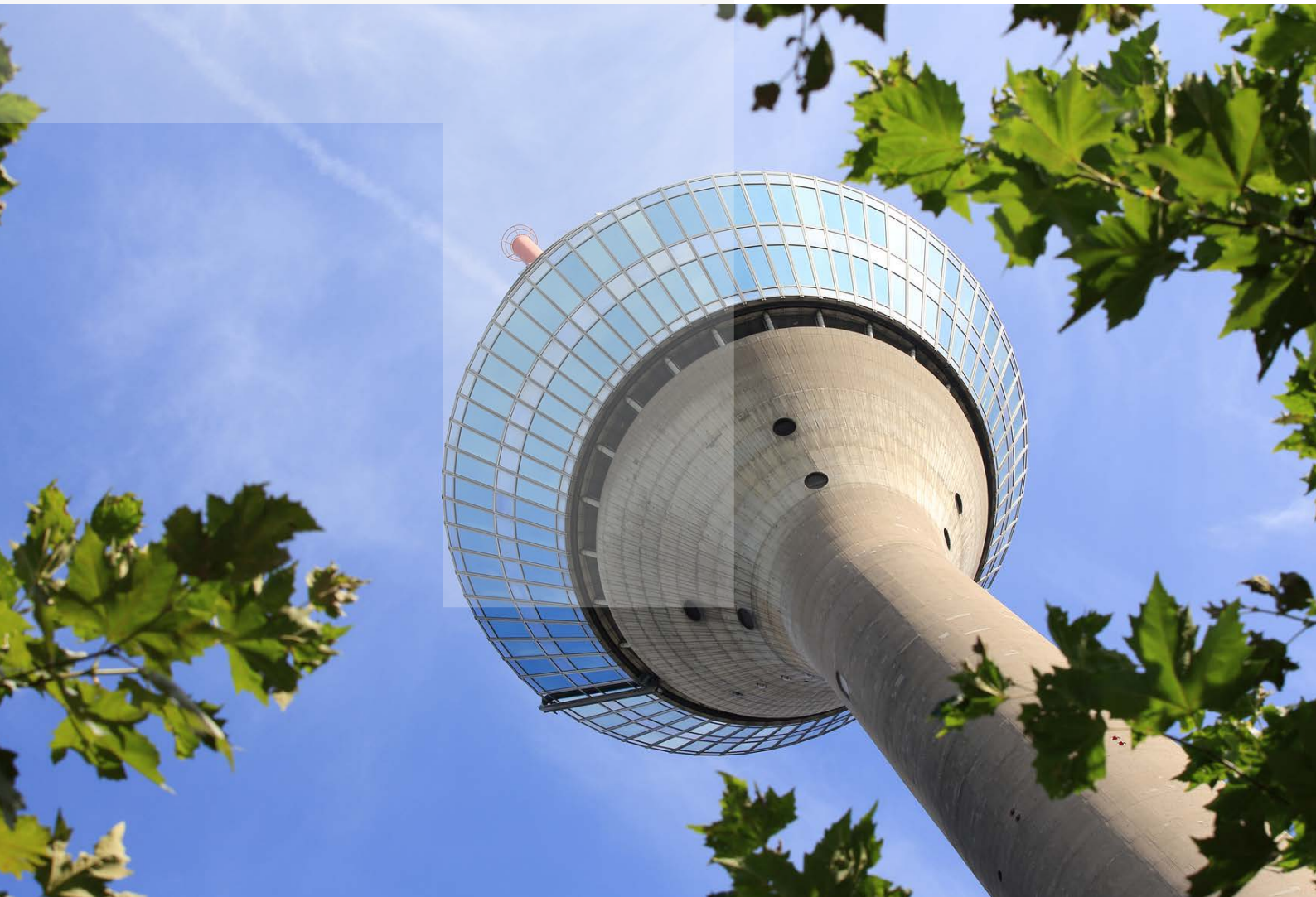
100+

fixed and mobile
carriers, ISPs and
CDNs

24x7

dedicated
support

Digital Park Düsseldorf
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40599 Düsseldorf
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Interconnectivity and neutrality

Located on the main fibre routes through Europe, Digital Park Düsseldorf will support your business whether you operate within Germany, are looking to launch your presence in Europe, or want to extend your service reach right across the continent.

Our connectivity hub hosts the core infrastructure of ECIX/Megaport, the second largest Internet exchange in Germany as well as DE-CIX (the world's leading Internet exchange) and more than 100 leading national and international carriers, Internet service providers (ISPs) and content distribution networks (CDNs). With carrier points of presence (PoPs) already installed in the data centers and Cross Connects that can be implemented quickly, it's easy to connect to the national and international carriers of your choice.

Service Fabric™ – our SDN (Software Defined Network) platform – is the connectivity solution for hybrid IT.

It enables our customers to digitally network worldwide and ensures continuous and agile data exchange. Connecting to more than 450 data centers worldwide – even to data centers outside Digital Realty.

Our neutrality attracts a diverse community of IT service providers, creating a marketplace in the data centers that gives enterprise customers the flexibility to choose and move between different solutions and service models to suit their needs. The campus is connected redundantly and offers diverse fiber routes between buildings.

Flexibility and Choice

We pioneered modular data center design and have been refining it for more than 20 years to enable rapid as well as resource-efficient and ecologically responsible expansion. We offer significant flexibility in what you do with your space and how you extend your footprint.

Expansion and power in Düsseldorf

Digital Park Düsseldorf is readily expandable to ensure that there's always enough space for our customers. We've invested in high-density power configurations that ensure excellent performance for your systems, no matter how big or complex your needs become. From virtualised servers to cloud-based applications, we cater for the most power-hungry requirements.

With more than 7,000 sqm of equipped space and sufficient power capacity available for demand-led expansion, we're here to support you however big you grow. The key services available are: The key services available are:

- Colocation in Cabinets, Cages and Private Rooms
- Rapidly installed Cross Connects
- Remote Hands-Service: 24x7 technical support
- Meeting rooms and business continuity office space

The peace of mind you need

When you colocate with us, you can be confident about the physical security of your systems, the performance of your infrastructure and its availability – assured with a 99.999% availability SLA. You never have to worry about running out of space or power. And if sustainability is high on your agenda, that's covered too.

For more than 20 years we've been setting industry standards in data center design, build, operation and management to deliver continually improving reliability, security, resilience, efficiency and performance.

“Connecting with Digital Realty (formerly Interxion) and benefiting from their vast community of carriers and their excellent connectivity increases our attractiveness as an infrastructure provider.”

GasLINE

Connectivity

- Home to the core infrastructure of ECIX/MegaPort
- Direct access to DE-CIX Internet exchange
- 100+ fixed and mobile carriers, ISPs and CDNs available
- Data centers redundantly connected via multiple fibre routes and house entries

Community

- Growing community of cloud platforms, hosting providers and system integrators (SIs)
- Access to a thriving IT marketplace

Location

- 15 minutes from city center
- 30 minutes from the airport
- Direct highway access





Security

The data centers are monitored 24x7 by CCTV and onsite security patrols. There are multiple access barriers, including mantraps, contactless key cards and biometric readers. You can also add your own security systems to a suite or private room.

Operational excellence

Düsseldorf is ISO 9001, ISO 14001, ISO 50001 and PCI DSS-certified, and like all our data centers, has ISO 27001 and ISO 22301 certification. We combine state-of-the-art systems and processes to monitor and manage operations 24x7, combining on-the-ground local teams with centralised oversight by our 24-hour EMEA Command Center (ECC).

Resilience and business continuity

From 24x7 monitoring and alarms for every critical system to incident and business continuity management, we follow best practice and operate in accordance with the ITILv3 framework. High levels of redundancy and service assurance are built into our data centres:

- **Connectivity:** dual-entry fibre from two separate carrier main routes and rapidly installed Cross Connects.
- **Power:** secured supply; two power feeds for all equipment, each independently equipped with UPS (2N) and generator backup (N+1) with full load capacity for indefinite running.

- **Environment:** SLAs on temperature and humidity in line with ASHRAE recommendations; N+1 cooling; sophisticated water and smoke detection systems; advanced fire suppression in line with local regulations and designed for maximum safety and minimum damage.

Sustainability

We consistently exceed the legal requirements with our measures to optimize energy efficiency (PUE). When constructing our buildings, we pay attention to sustainable and environmentally friendly energy concepts in accordance with LEED certification and the US Green Building Council (USGBC). In addition, we use mechanical and free cooling without using additional electricity for compressors and avoid adiabatic cooling as part of our water-saving policy. This, along with customized cold aisle containment, allows us to support high power densities more efficiently and reduce air conditioning costs.

Global presence, local expertise

The high quality of our processes and our customer service are major key factors, why clients chose Digital Realty. We centralise functions where possible, and have strong local management, operational, service delivery and assurance teams, enabling us to deliver a more efficient, consistent, responsive and personal service to you.

Dedicated support

Our centralised EMEA Command Center (ECC) is fluent in German, English, French, Dutch and Spanish. They give you a single point of contact, 24x7, for all enquiries and keep you informed of anything that has the slightest chance of affecting your systems. Our customers tell us that they really appreciate the level of engagement they get from us and the control it gives them over the mission-critical systems they host with us.

The local team

The multilingual Düsseldorf team not only runs the data center campus day-to-day but can provide you with knowledge of local markets and regulatory environments as needed. They're on hand if you want advice or help in optimizing use of your space, from design and connectivity to installation and management. In particular, they can advise on best practices for cabling, cooling, and power delivery and management, and help you make the best choices on leased lines, IP transit, peering arrangements and physical cabling.

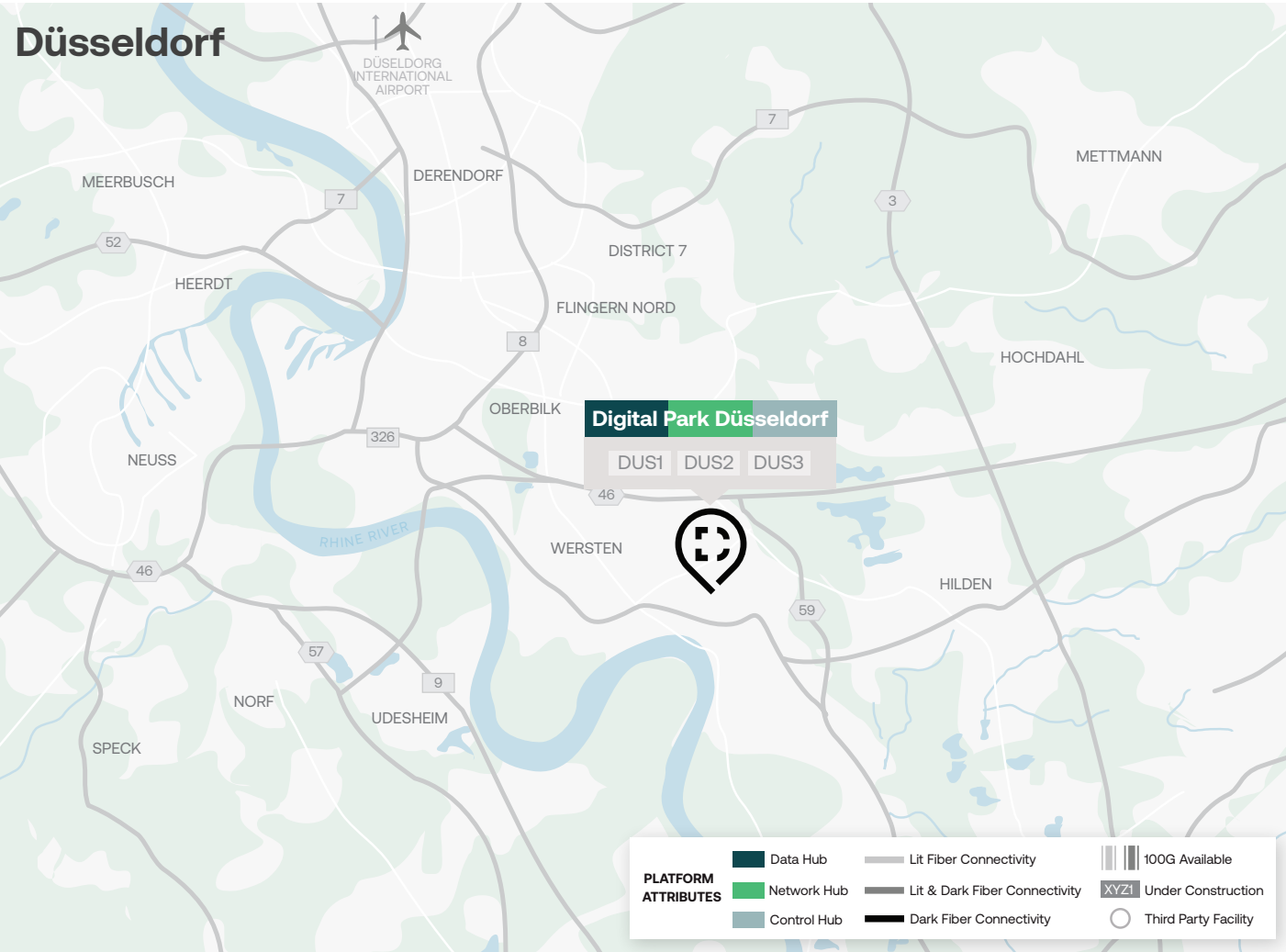
Operational excellence

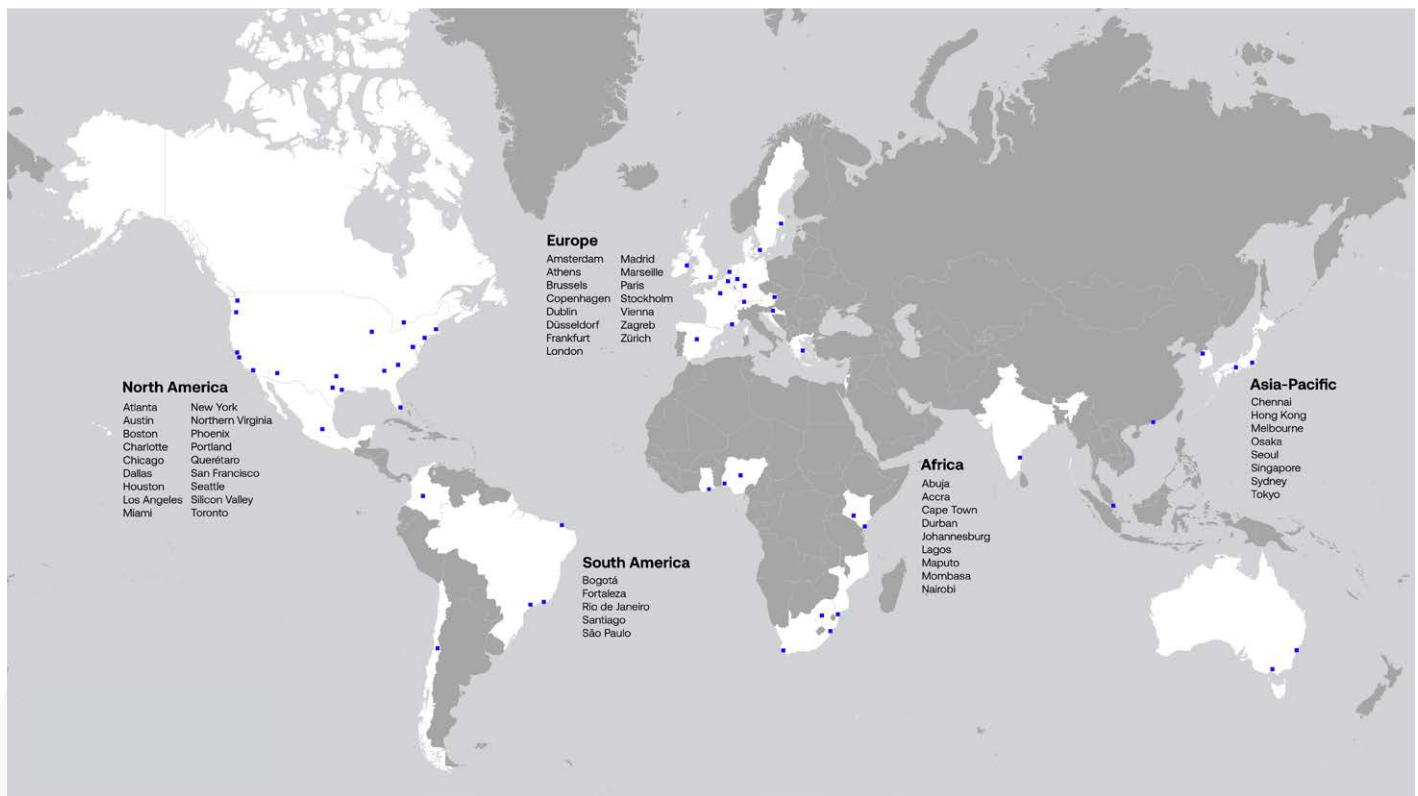
- 99.999% availability
- 2N or N+1 configurations for all critical systems
- 24x7 operation and monitoring

Sustainability

- Exceptional measures to optimize energy efficiency (PUE)
- Power 100% from renewable sources through credits and Power Purchase Agreements (PPA)
- ISO 14001 (environmental management system) and ISO 50001 (energy management system) certified







About Digital Realty

Digital Realty brings companies and data together by delivering the full spectrum of data center, colocation and interconnection solutions. PlatformDIGITAL®, the company's global data center platform, provides customers with a secure data meeting place and a proven Pervasive Datacenter Architecture (PDx®) solution methodology for powering innovation and efficiently managing Data Gravity challenges. Digital Realty gives its customers access to the connected data communities that matter to them with a global data center footprint of 300+ facilities in 50+ metros across 28 countries on six continents.

To learn more about Digital Realty, please visit digitalrealty.com or follow us on **LinkedIn** and **Twitter**.

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